

For Teams

# New Skills & Behaviors

Learning Outcomes  
by Module



## NEW TEAM BEHAVIOURS

A FRAMEWORK-BASED APPROACH TO SKILL DEVELOPMENT

**Mindset** - develop the behavioral skill of empathy-based trust, # 8 in the Top 10 Future of Work Skills ranked by the World Economic Forum

**Flow** - develop the tactical skill of time & energy management through intentional design of the work week

**Comms** - develop the teaming capability of building trust through transparent communications, # 9 in the Top 10 Future of Work Skills

**Norm** - develop the social skill of defining and navigating workplace relationships well, within and beyond the team

SWAY

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